

Fire Incidents

Louisville Fire Department

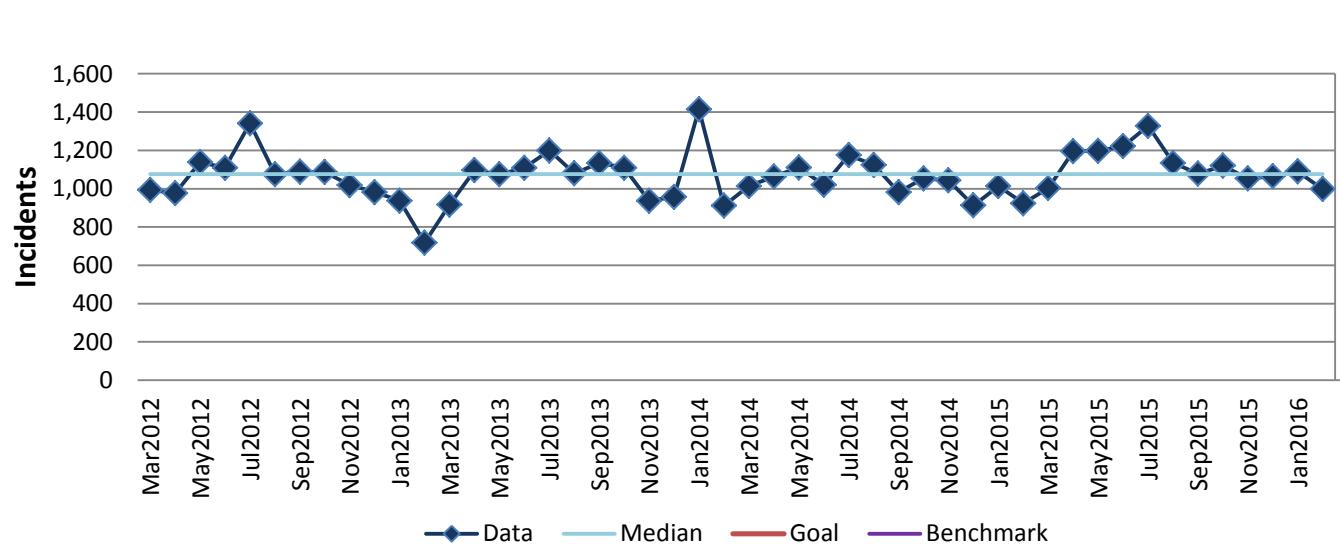


KPI Owner: Col. Doug Recktenwald

Process: Fire Response

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary	
Baseline: CY14 = 1,069 Monthly Avg.; 12.8K Yr.	Goal: N/A	Data Source: LFD Firehouse Software Goal Source: LFD LouieStat Reports Benchmark Source: N/A	N/A - Input Measure Measurement Method: A call for service to which the Division of Fire Responds to. Why Measure: To determine the # of times the community requests the Division's fire response capabilities	Next Improvement Step: N/A
Benchmark: N/A				
How Are We Doing?				
Mar2015-Feb2016 12 Month Goal	Mar2015-Feb2016 12 Month Actual		Feb2016 Goal	Feb2016 Actual
N/A	13,485		N/A	998
Incidents	Incidents		Incidents	Incidents

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Root cause analysis is not applicable for in input/demand for service measure.